



MIDDLE EAST

YOUR INNOVATION & TECHNOLOGY PARTNER



Who We Are



For over 30 years CNS Middle East has been a pillar in the technology industry, successfully servicing distinguished, long-term partners with integrated solutions across the region. CNS provides for all our customers' vertical needs and digital transformations, covering three main pillars of the IT industry: Banking, Financial Service & Insurance (BFSI), Technology Enablement (TE), and IT Outsourcing (ITO).

BFSI | MANAGED SERVICES

CNS Banking, Financial Services & Insurance (BFSI) solutions address the challenges encountered by many financial institutions today by offering the right tools and latest technologies - ultimately serving as a better-business facilitator.

BFSI's Self-Service Channel enables a bank to move its non-core IT functions to an experienced, trusted IT services provider with large-scale capabilities. It will contribute significantly to the overall strength of your infrastructure by delivering better customer acquisition, retention, and cross-selling opportunities.

WHY BFSI MANAGED SERVICES?



AVAILABILITY

Ensure business continuity with round-the-clock system monitoring and proactive incident management.



SAVINGS

Reduce personnel and process costs with central control of the self-service channel and intelligent automation of processes.



FLEXIBILITY

Get the right fit for your specific needs with scalable, module-based products and services.



OPTIMIZED CASH LOGISTICS

Eliminate system downtimes due to lack of cash with real-time cash-balance forecasting.



CAPITAL OPTIMIZATION

Better control of expenses due to dynamic replenishment and depletion forecasting.



TRANSPARENCY

Benefit from comprehensive feedback by consolidated reporting on your cash-related infrastructure and management.

BFSI MS COMPREHENSIVE MANAGEMENT

- EVENTS
- INCIDENTS
- REMOTE OPERATIONS AND FILE DISTRIBUTION
- CUSTOMER REPORTING
- PROBLEMS AND CHANGES
- SERVICE LEVELS
- ASSETS AND INVENTORY
- CASH REPLENISHMENT OPTIMIZATION

BY OFFERING SERVICES INCLUDING, BUT NOT LIMITED, TO:

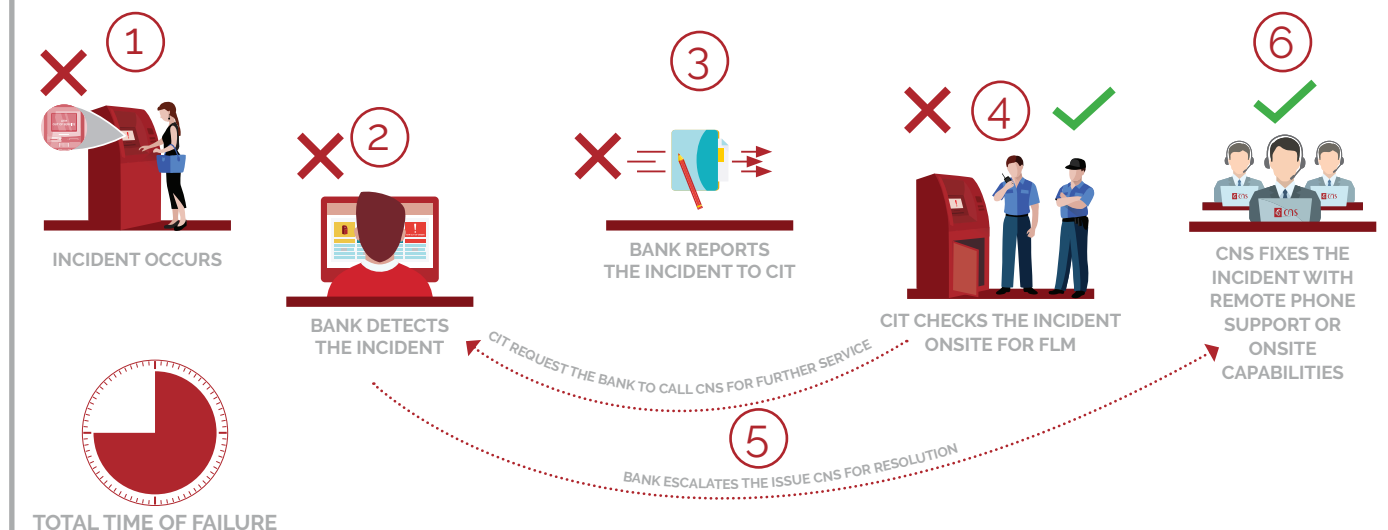
- Single point of accountability via CNS operations centre
- Provision of new or renovating devices on OPEX model
- ATM installation, relocation & decommissioning
- Cash optimization through dynamic cash forecasting
- Cash-in-transit management
- ATM incident management
- Problem and repeated incident management
- ATM administrative & reporting support
- Asset and configuration management
- Multi-Vendor Services – Second Level Maintenance for Self Service Terminals
- Field and remote software deployment services
- Site preparation management
- Predictive maintenance analytics
- Continuous service-improvement planning
- ATM surveillance and management
- 3rd Party vendor management
- ATM second-level maintenance
- Innovation and implementation
- ATM custodian training
- Cleaning services
- Project management



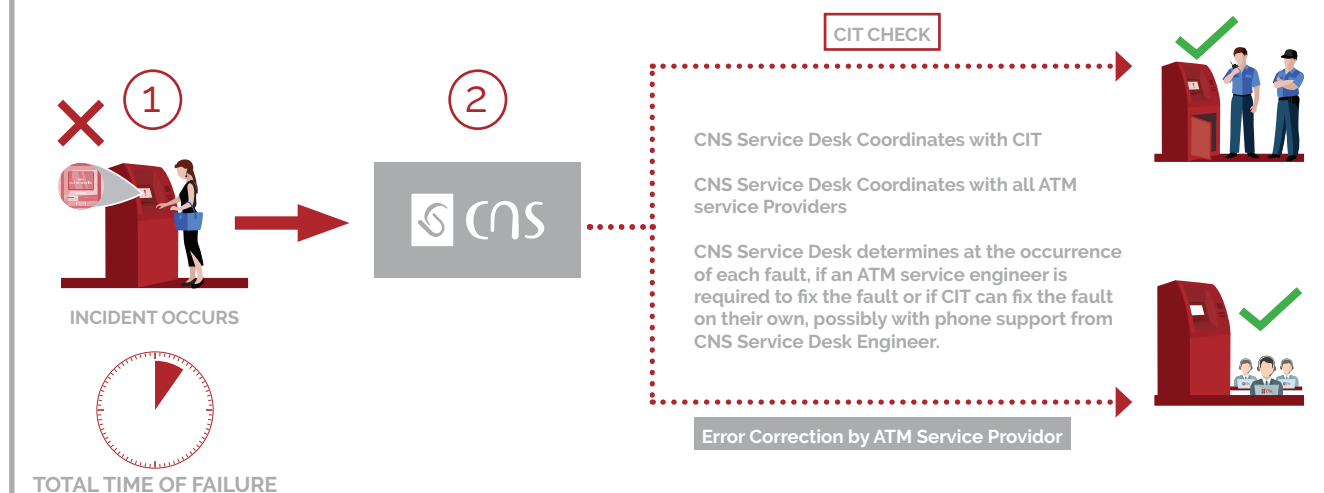
CNS HELPDESK SUPPORT

IF TIME IS YOUR GREATEST ASSET, DOWNTIME IS YOUR GREATEST LOSS.
CNS MANAGED SERVICES IS THE STREAMLINED-SOLUTION.

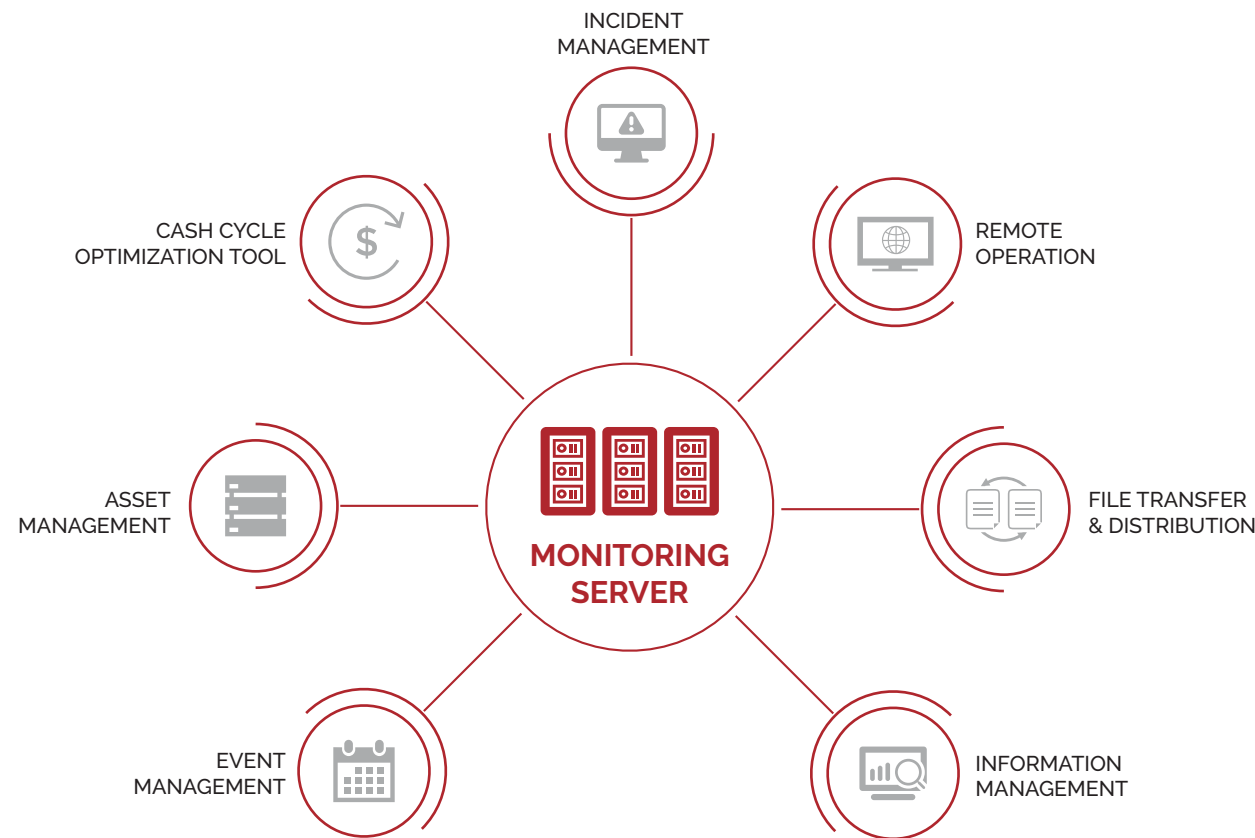
TIME LOST IS REVENUE LOST



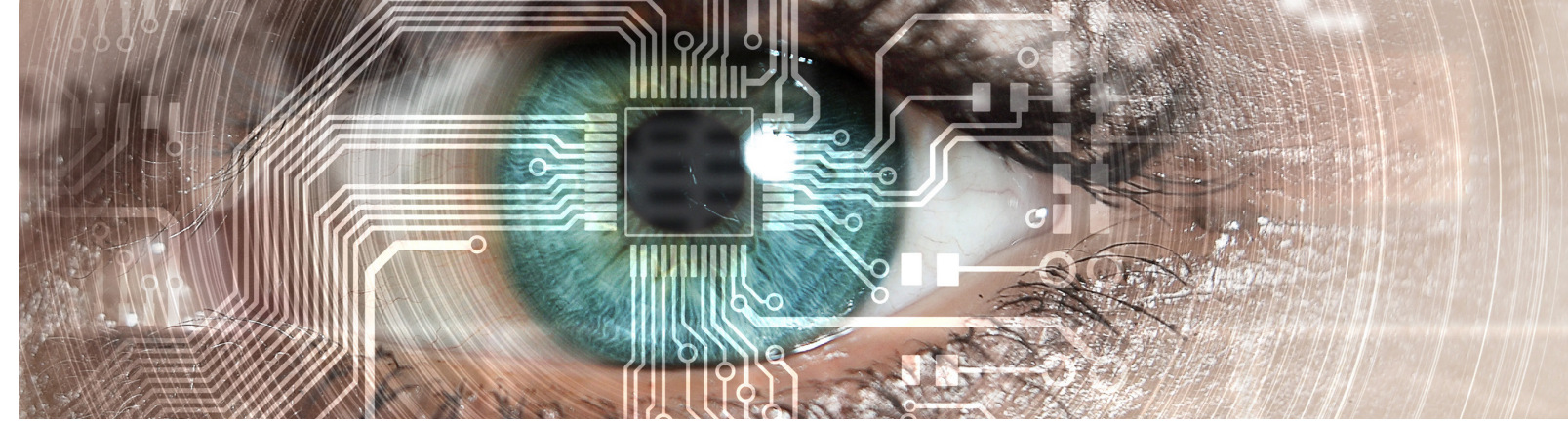
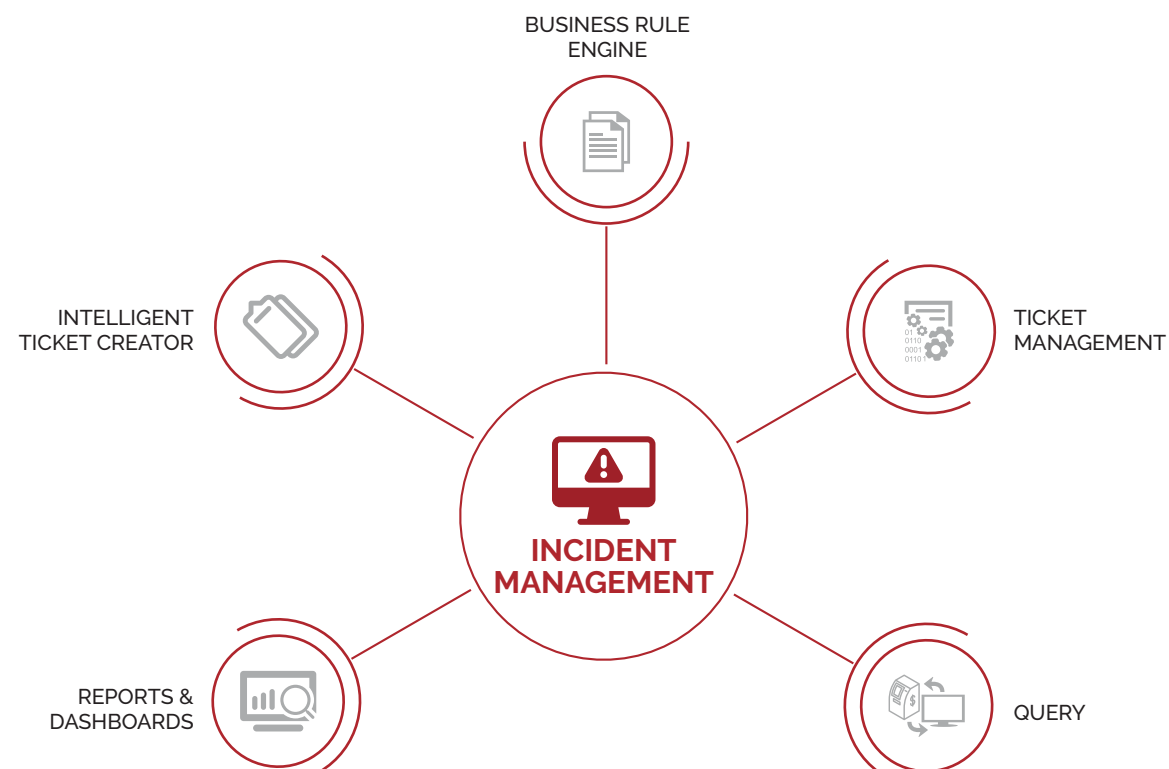
AT MAXIMUM EFFICIENCY



OPERATIONAL FUNCTION



INCIDENT MANAGEMENT FUNCTION



BENEFITS YOU CAN SEE

- Higher availability and visibility of the Self Service Terminals (SST).
- Lowered cost of daily operations.
- Reduced downtimes through consolidated solutions.
- Increased up-time of related operations with one contact.
- Improved transparency with improved SLA performance.
- Reduced cost of FML & CIT-cash handling.
- Dynamic awareness of cash position.
- Visibility of SST pool and their hardware & software status.
- Quality assurance of SST firmware & software with automatic version updates.
- Cash disputes management and resolution.

OUR CLIENTS

 بنك أبوظبي التجاري ADCB	 البنك العربي ARAB BANK	 KIB	 المصرف AL MASRAF
 بنك البلاد Bank Albilad	 المشرق mashreq	 بنك ظفار Bank Dhofar	 بنك مسقط bank muscat
 بنك صحر Bank Sohar	 CBI	 HSBC	 الخليجي al khaliji France فرنسا
 بنك دبي الإسلامي Dubai Islamic Bank	 مصرف عجمان Ajman Bank	 BANQUE LIBANO-FRANÇAISE	
 BYBLOS BANK	 بنك المصرف الوطني National Bank of Fujairah	 البنك الوطني العماني NBO	 Standard Chartered
 مصرف الشارقة الإسلامي Sharjah Islamic Bank	 Simply Better RAKBANK	 البنك العربي المتحد UNITED ARAB BANK	 بنك الاتحاد الوطني UNION NATIONAL BANK
 بانك صادرات ايران Bank Saderat Iran	 بنك الخليج الجزائر Gulf Bank Algeria	 MEETHAQ Islamic Banking	 Diebold Nixdorf



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